

# 5 Steps to your CCH update

The following is a comprehensive checklist and will guide you towards completing your CCH Suite update.

## Step 1 - Planning

- Release Notes Reviewed / Stakeholder Approved
- Pre-Requisites Reviewed
- Downtime Planned
- CCH Suite Component locations reviewed
- Software Superuser Credentials Available

## Step 2 – Safeguarding

- End Users Isolated
- Machine Snapshot(s) Completed \*
- Database Backup(s) Completed

## Step 3 – Primary Update

- Central Suite Installer Update [CSI] Completed
- Database Update Process Completed

## Step 4 – Testing

- Key Functions Tested & Approved by Stakeholder

## Step 5 - Secondary Update

- Workstations Updated \*
- Laptops Updated \*
- Thin Client Machines Updated \*