

Notification of changes to sub-processors 7th August 2020

We are writing to confirm we are decommissioning the sub-processor shown below in our Data Processing Addendum (DPA) at Annex 5.

Name	Services	Location
MindTouch Inc.	Support website self-help	US (Privacy Shield)

Annex 5 will be updated shortly. The DPA can be accessed at:

https://www.cch.co.uk/softwaresupport/2015/whats_new/GDPR/docs/GDPR_DPA_23052018.pdf

Yours faithfully,

Legal Dept.